

Community Services Scrutiny Committee

17th December 2007
Scrutiny Report - Adult and Community Services

REF	Key Pls	Measured in	National comparative position	2005-06 actual	2006-07 actual	2007-08 plan	Q1 April - June	Q2 July - Sept	DOT	Status	2007-08 forecast	Comments
Crime and Disorder												
BV126	Domestic burglaries per 1,000 household	Number (per thousand households)	10.9	4.9	4.2	4.2	0.9	0.8	↑	G	3.6	Good result in National comparison and direction of travel.
BV127a	Violent crime per 1,000 population	Number (per thousand households)	17.76	14.7	15.1	14.7	4.7	4.0	↓	A	16.7	An Officer has been appointed within WMC to look at volume crimes including violent crime. As a result in September and October the figures have significantly reduced.
BV127b	Robberies per 1,000 population	Number (per thousand households)	0.61	0.2	0.4	0.4	0.1	0.1	↑	G	0.2	
BV128	Vehicle crime per 1,000 population	Number (per thousand households)	11.83	5.5	5.1	5.1	4.8	1.1	↓	G	5.1	
BV225	Action against domestic violence	%	58.64%	63.6%	81.8%	81.8%	81.8%	72.7%	↑	G	72.7%	Good result in National comparison and direction of travel.
BVPH126	Record no more than 600 domestic burglaries	Number	N/A	376	327	600	72	64	↑	G	272	Figures continue to be low.
BVPH128	Record no more than 1086 vehicle crimes	Number	N/A	973	904	1,086	229	193	↑	G	844	Figures continue to be low.
LPSA2	Reduce violent crime in Herefordshire	Number	N/A	2621	2706	2,553	848	710	↓	R	2,978	Forecast showing exceeding target. Forecast based upon Q2 figures, as started to reduce and should continue to do so for 07/08.
LPSA2	Reduce incidences of crimiN/AI damage	Number	N/A	2690	3095	2,101	785	623	↑	R	2,816	Forecast showing exceeding target. Year to date for Quarters 1 and 2 is red, however figures have started to reduce.
LPSA2	Monitor fear of crime: a. speeding traffic is a problem	%	(wmc 72%)	80.6%	70%	76.6%	n/a	n/a	↑	G	74% (actual)	Annual data taken from West Mercia Constabulary joint crime and safety survey.
LPSA2	Monitor fear of crime: b. vandalism, graffiti and other deliberate damage to property or vehicles is a problem	%	(wmc 60%)	59.8%	52%	56.8%	n/a	n/a	↓	A	61% (actual)	Annual data taken from West Mercia Constabulary joint crime and safety survey.
LPSA2	Monitor fear of crime c. people using drugs is a problem	%	(wmc 58%)	59.7%	60%	56.7%	n/a	n/a	↓	A	61% (actual)	Annual data taken from West Mercia Constabulary joint crime and safety survey.
LPSA2	Monitor fear of crime d. people dealing drugs is a problem	%	(wmc 50%)	52.8%	53%	50.2%	n/a	n/a	↓	A	55% (actual)	Annual data taken from West Mercia Constabulary joint crime and safety survey.
LPSA2	Monitor fear of crime e. drunken disorder in public places	%	(wmc 55%)	52.7%	51%	50.1%	n/a	n/a	↓	A	54% (actual)	Annual data taken from West Mercia Constabulary joint crime and safety survey.
LPSA2	15% reduction in overall British Crime Survey comparator recorded crime		tbc	5988	6533	5,873	1864	1526	↓	R	6,780	Results influenced by criminal damage results and violent crimes. Year to date is red, however Q2 has seen a decrease in figures.
Cultural Services												
BVPH118c	% library users who were satisfied with the library service overall	%	92%	88% (2003/4)	90%	90%	Annual	Annual	↓	G	90%	Based on triennial survey last carried out in 2006 so will be no revision to figure.
BVPH119b	% satisfied with libraries	%	72%	64%	70%	72%	Annual	Annual	↑	G	72%	Based on annual survey, results published March each year and so no change to plan or forecast. Up on last year.
BVPI220 C2b	Aggregate schedules opening hours per 1,000 population for all libraries	Number (per thousand households)	128	115	118	118	Annual	Annual	↓	A	118	The 2006/7 outturn and 07/08 plan and forecast have been recalculated to take account of the revised ONS population figures. If there is significant population growth, above trend this year performance may fall, this is however unlikely. Amber compared national standards.
BVPI220 C2c	Number of library visits per 1,000 population	Number (per thousand households)	6300	4690	4480	4480	Annual	Annual	↓	R	4419	2006/7 outturn has been adjusted to take account of revised ONS population data. Current performance is within 1.5% of 06/07, however the projected increase in population will lead to a drop in final outturn. A loyalty scheme is planned for January-March.
BVPI220C3a	% of static libraries providing access to electronic information	%	100%	100%	100%	100%	Annual	Annual	↓	G	100%	No predicted change in performance as no plans to remove internet access from any libraries.
BVPI220 C4	Active borrowers as a % of population	%		17.80%	18.52%	19%	Annual	Annual	↓	A	18.61%	2006/7 outturn adjusted to allow for revised ONS population figures. Forecast figure adjusted by percentage increase in loans in first half 2007/8 compared to 2006/7 (100.4%) as indication of active borrowers and then calculated using 2007 ONS population.
BVPI220 C11b	Annual items added through purchase per 1,000 population	Number (per thousand households)	216	148	160	160	Annual	Annual	↑	G	161	2006/7 outturn adjusted to show revised ONS population figures. More stock is now being bought in paperback which should lead to an increase in amount acquired however inflation will lessen the impact and so the 2006/7 out-turn figure has been used.
BVPI220 C13	Cost per visit (libraries)	£		£2.67	£3.00	£3.00	Annual	Annual	↑	G	£2.74	Budgeted net expenditure for 2007/8 used as base figure, with £221,000 added for support services and £100,000 for IT SLA costs. Current spend is 3% under budget. Visitor figure used is same as used for C2c.
BVPH119d	% satisfied with theatres and concert halls	%	50%	52%	48%	54%	Annual	Annual	↑	A	54%	Amber due to comparison to previous years.
BVPI220 C16	% of 5 to 16 year olds in school sports partnerships engaged in two hours a week minimum on high quality PE and school sport within an beyond the curriculum (School sport and club links survey)	%	new	88%	88%	89%	Annual	Annual	↑	G	89%	Targets have been exceeded and Herefordshire have now been identified to attain the new 5 hour (curriculum and beyond) target by 2009 instead of 2010.

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BVPI220 C17	% of adults participating in at least 30 minutes moderate intensity sport and active recreation on three or more days a week (Active people survey)	%	new	24%	20%	23%	Annual	Annual	↑	G	23%	Our main target for both HC and The Sports Partnership Herefordshire & Worcestershire is the increase by 1% year on year for this target group.
BVPI220 C18	% of population volunteering in sport and active recreation for at least one hour per week (Active people survey)	%	new	6%	17%	20%	Annual	Annual	↑	G	20%	
BVPI 220 C19	% of population that are within 20 minutes travel time (urban areas by walk; rural areas by car) of a range of three different sports facility types, of which one has achieved a specified quality assured standard (Active places database)	%	new	68%	68%	69%	Annual	Annual	↑	G	69%	The 2007/8 forecast figures still stand as there are no interim measures.
BVPI119c	% satisfied with museums and galleries	%	46%	42%	45%	46%	Annual	Annual	↑	G	46%	This information is gathered from an annual survey, data not yet with the service. In-house surveys of users continues to return satisfaction rates in the 90% range.
BVPI170a	Number of visits to/usage of museums per 1000 population	Number (per thousand households)	1869	774	876	880	218	264	↑	G	880	
BVPI170b	Number of those visit that were in person per 1000 population	Number (per thousand households)	887	693	689	720	192	241	↑	G	720	
BVPI170c	Number of pupils in organised school trips visiting museums and galleries	Number	15072	3810	6491	6500	847	680	↓	R	3054	Insufficient education staff to deliver sessions, timing of Mobile Museum tours favoured adult groups and poor take up at start of year.
BVPI119e	% satisfied with parks and open spaces	%	54%	66%	69%	69%	Annual	Annual	↑	G	69%	The 2007/08 forecast figures still stand as there are no interim measures.
BVPI178	% of footpaths and rights of way easy to use by the public	%	78.8%	52%	49%	50%	Annual	Annual	↑	A	50%	Footpath surveys in progress. Final figures to be available by 07/12/07.
BVPI119a	% satisfied with sports and leisure facilities	%	57%	49%	58%	58%	Annual	Annual	↓	G	58%	The 2007/8 forecast figures still stand as there are no interim measures.
Economic Development												
LAA	Average (median) weekly earning in Herefordshire compared with the average in the WM	£	£402.50 West Mids	£351.20	tbc	£394.57	Annual	Annual	↑	A	£394.57	Annual survey result. Planed figure is still less than the West Midlands figure.
LPSA2	Number employed in technology and knowledge intensive industries	Number	N/A	9,339	tbc	9900	Annual	Annual	↑	G	9900	
Community Regeneration												
LAA	% of adult residents satisfied with their local community as a place to live	%	N/A	80% (2005)	79% (2006)	87%	Annual	Annual	↑	A	87%	Not sure that the result is achievable.
LAA	% of adult residents reporting that they have engaged in formal volunteering for an average of two hours or more per week	%	N/A	17% (2005)	15%(2006)	22%	Annual	Annual	↑	G	22%	
LAA	% of respondents finding it easy to access a: Local Shop	%	N/A	89%	90%	91%	Annual	Annual	↑	G	91%	
LAA	% of respondents finding it easy to access.b: post office	%	N/A	84%	85%	86%	Annual	Annual	↑	G	86%	
LAA	% of respondents finding it easy to access.h:shops selling fresh fruit and veg	%	N/A	80%	81%	82%	Annual	Annual	↑	G	82%	
LAA	% of respondents finding it easy to access.n: cultural and recreation facilities	%	N/A	55%	56%	57%	Annual	Annual	↑	G	57%	
Lifelong Learning												
	Number of enrolments per 1,000 population	Number (per thousand households)	N/A	12	11	11	Annual	Annual	↓	G	11	Change in LSC policy.
	% achievement of learning aims	%	N/A	58%	69%	86%	Annual	Annual	↑	G	86%	